

GRC Technology for Better Insight Into Risk

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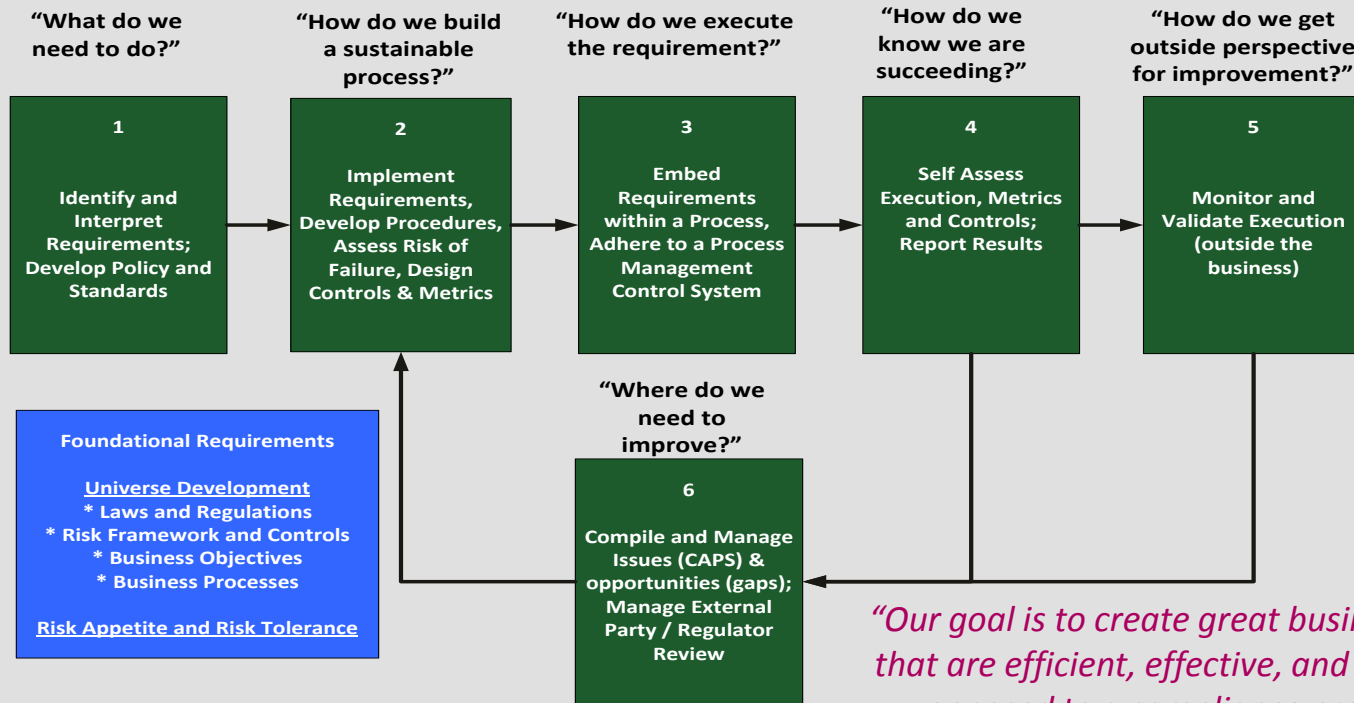
The Humana logo is displayed in a white rectangular box. The word "Humana" is written in a bold, green, sans-serif font.

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Humana GRC Program Vision

Humana believes that any sustainable, effective & efficient process requires several interrelated steps.



“Our goal is to create great business processes that are efficient, effective, and compliant – as opposed to a compliance process that is separate from the business processes.”

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Humana GRC Program as seen by the Business



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Humana GRC Program *Objectives*

1

Silos to Synergy

2

Clear Guidance

3

Accountability

4

Ask Once, Answer Many

5

Simplicity

6

Transparency



“To make the efforts of our frontline business leaders simpler, more efficient, more transparent, and more effective with regard to managing processes, risk, controls, and compliance”

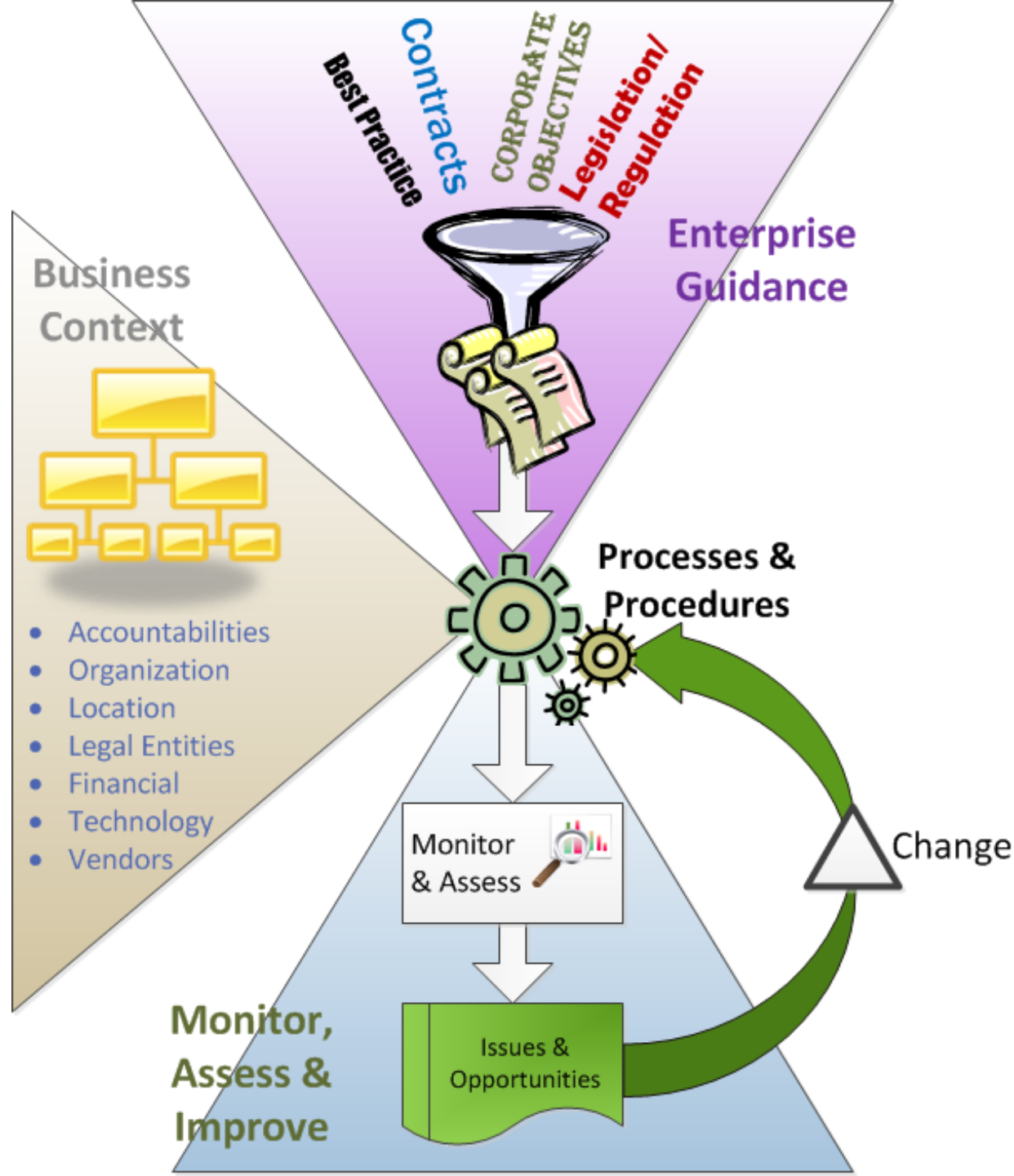
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GRC Architectural View

Business Process is the center of the Humana GRC universe

- Guidance
- Business Context
- Monitor, Assess & Improve



Humana GRC Program

Risk Linkage to Core GRC Model

