Art of Scoping the Investigation

Brian D. Miller

Managing Director

Navigant Consulting

NAVIGANT

Western Regions Conference



Management Deficiency Report:

General Services Administration Public Buildings Service

2010 WESTERN REGIONS CONFERENCE

April 2, 2012

1800 F Street, NW | Washington, DC 20405

www.gsaig.gor

OIG found:

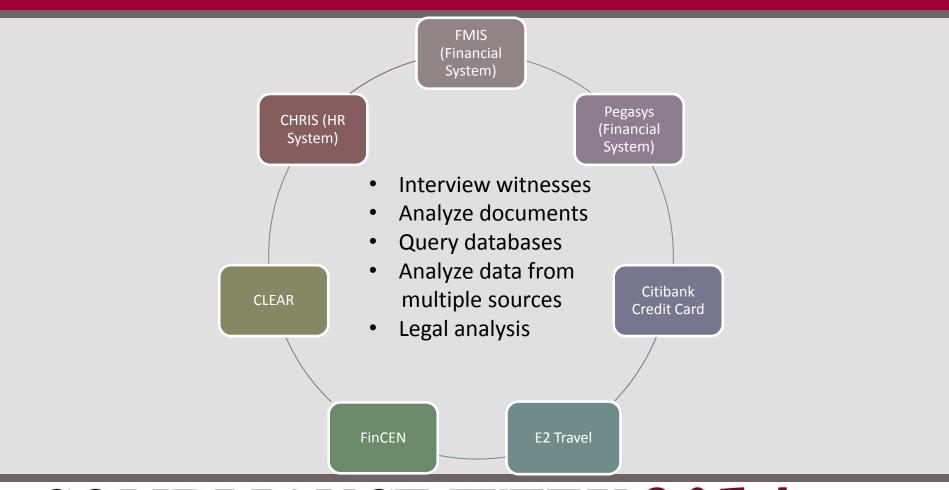
- Excessive, wasteful, and impermissible expenditures.
- GSA followed neither federal procurement laws nor its own policy on conference spending in many instances.

Phase	Description	Costs
Pre-Conference	Travel, Catering, Vendors, and Other Hotel Costs	\$136,504
Conference	Travel, Catering, and Vendors	\$686,247
TOTAL		\$822 751





Art of Scoping the Investigation



EVERY TIME WE TURNED OVER A STONE WE FOUND 50 MORE WITH ALL KINDS OF THINGS CRAWLING OUT

Be Clear on the Elements of Proof





Art of Scoping the Investigation

From: jessicaJDC [mailto:jessie@jdcnetworking.com]

Sent: Freitag, 5. März 2010 23:12

To: 'Mark Wardell' Subject: RE: Cisco Order

What is re-imaged?

Thanks Jessica

JDC Networking Inc. 5667 Stone Road #180 Centreville VA 20120 ph: 703.468.0200 fax: 703.291.8550 cell:703.909.8080 AIM: Jess.JDCNET

From: Mark Wardell [mailto:mwardell@enhancedns.com]

Sent: Friday, March 05, 2010 5:08 PM

To: 'jessicaJDC'

Subject: RE: Cisco Order

Ok Jessica, as long as the units are new original Cisco and have not been re-imaged then we'll go with 30 days warranty- thanks for letting me know

regards

Mark Wardell
Sales Manager
Enhanced Network Systems - Europe
(Direct) +49(0) 3322.213.888
(Voip) +1 (949) 371-8690
(Cell) +49(0) 151.538.728.99
mwardell@enhancedns.com

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ENHANCED NETWORK SYSTEMS

From: jessicaJDC [mailto:jessie@jdcnetworking.com]

Sent: Freitag, 5. März 2010 23:31

To: 'Mark Wardell' Subject: RE: Cisco Order

That is bad, do you know what is the different ? I need to know so we don't have any problem later

Thanks Jessica

JDC Networking Inc. 5667 Stone Road #180 Centreville VA 20120 ph: 703.468.0200 fax: 703.291.8550 cell:703.909.8080 AIM: JessJDCNET

From: Mark Wardell [mailto:mwardell@enhancedns.com]

Sent: Friday, March 05, 2010 5:21 PM

To: 'iessicaJDC'

Subject: RE: Cisco Order

Hi Jessica, some resellers have been trying to make more money from switches by purchasing a normal WS-C3750G-24TS unit and then updating the IOS with Enhanced software that makes it into WS-C3750G-24TS-E1U This means they can sell a "Standard" switch at a higher price with "E1U" added on the end.

This has caused a lot of problems for end-users in the past, and the vendors have gotten a bad reputation for it.

I trust you, and I'm confident that you don't do this kind of thing and we'll be happy to receive the switches from you

Thanks from Mark

Mark Wardell Sales Manager Enhanced Network Systems - Europe (Direct) +49(0) 3322.213.888 (Voip) +1 (949) 371-8690 (Cell) +49(0) 151.538.728.99 mwardell@enhancedns.com

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